

MotivationalLiteracy.com
Refunds & Returns Policy

1. Clients may return any item that meets the following conditions:
 - a. The item is NOT digital in nature, and was not delivered digitally; and
 - b. The item was NOT created custom on behalf of the client; and
 - c. The item was return shipped within five business days of receipt, with appropriate packaging, and insurance; and
 - d. The item has been received in original condition. It has not been damaged, used, or modified in any way – and remains appropriate for selling as “new”.
2. Client remains responsible for full price of goods, shipping, handling, transaction fees, and insurance on returning items until goods are received and approved by us.
3. Client remains responsible for, and agrees to pay shipping, handling, transaction fees, and insurance in both directions unless otherwise approved by us.
4. Transaction fees (e.g. PayPal fees) that are not refunded to us will be deducted from any refunds to the customer.